Wakefield Bus Review - Consultation and Tender Outcome

Service	Route	Original proposal discussed in Consultation	Main issues raised in Consultation	Comments and Outcome - What will be introduced in April 2012?
24	Barnsley – Penistone – Denby Dale	Not Included in the consultation	Not Included in the consultation	As a result of other service changes, Tate's will withdraw the 18:54 Denby Dale to Penistone (Monday-Saturday)
35	Barnsley - Hemsworth - Pontefract	The current hourly evening and Sunday services from Pontefract to Hemsworth via Ackworth (35) and Pontefract to Hemsworth via Upton (46) will be replaced by an hourly Pontefract to Upton service via Ackworth, Hemsworth and South Elmsall (new service 45). Patronage is poor on both of the current services and the proposed new service caters for the vast majority of passengers using reduced resources. The last evening departure from Pontefract will be at 21:28 (Monday to Saturday) and 20:28 (Sunday). The 07:05 Saturday journey from Hemsworth to Pontefract will be withdrawn due to low passenger use.	Few comments received regarding the proposals. General comments about the commercial daytime service included: Buses to Barnsley need to be more direct More buses are needed in Ackworth	The service will be operated by Stagecoach The evening and Sunday 35 service will be withdrawn as proposed. See Service 45 for changes to route between Pontefract and Ackworth. The evening and Sunday Stagecoach service 35 between Barnsley and Hemsworth will be replaced by Service 47 which will operate from Barnsley to Upton via Hemsworth. Stagecoach has also withdrawn the 07:00 Barnsley to Pontefract service on Saturdays.
36	Barnsley - Grimethorpe - Brierley - South Elmsall	Some early morning journeys will be withdrawn	Only comment received: Please keep the 06:32 from South Kirkby for workers x1	The service will be operated by Stagecoach The 06:32 journey will still operate.
45	Pontefract - Ackworth – Hemsworth - South Elmsall - Upton	New Service proposed	There were a couple of requests for evening services from Pontefract to be at similar times as the 35 is now.	The service will be operated by Stagecoach as Service 48 (Not 45) As a result of consultation the service will be rerouted between Pontefract and Ackworth via Ackworth Road instead of Purston Jaglin.

46	Barnsley - Hemsworth - South Elmsall - Upton - Pontefract	See Service 35 for changes to the evening and Sunday service. There will be no evening service between Upton and Pontefract via Thorpe Audlin. The 06:08 Saturday South Hiendley to Pontefract journey will be withdrawn due to low passenger use, apart from this there will be no change to the Monday to Saturday daytime service.	Most comments were from passengers that were concerned that the bus service was being withdrawn during the day. This is untrue. Don't remove evening services x2 Complaints regarding loss of evening service in Thorpe Audlin x2 Loss of evening links to Barnsley x1 Bus should serve the top end of South Hiendley x1 Current service is unreliable x1 Bus shouldn't serve all Upton – makes the journey very long x1 Don't take off the first trip on a Saturday – it is needed to get to work x1	1. Withdrawal of 46 and 408/409/430 removes all evening services from Ackworth Road in Pontefract. The diversion would reinstate a service. 2. Services 145/149, 157 & 177 provide evening services from Pontefract to Purston, Travellers Rest. Service 48 is not essential for this section of route 3. Passengers currently using Service 46 between South Elmsall, Upton and Pontefract face a much increased journey time on the new Service 48. The revised route would reduce this by a few minutes. 4. A disadvantage is that customers travelling from Purston Jaglin to Ackworth would have to travel via Pontefract. The service will be operated by Stagecoach The evening and Sunday 46 service will be withdrawn as proposed. As part of the changes, Stagecoach will now operate Service 47 between Barnsley and Upton during the evening and on Sundays in addition to the existing day time service. Stagecoach has also withdrawn the 08:20 Pontefract to Upton on Saturdays
59	Barnsley - Royston -	The evening service between Wakefield and Royston (service 59) will be withdrawn due	Some complaints received (6 plus Notton Parish Council) re loss of evening service.	Sunday service to be operated by Stagecoach The Sunday service will now operate as a through

	Notton - Newmillerdam - Wakefield	to very low use. An hourly Sunday daytime service from Wakefield to Royston to be tendered for 12 months on a "use it or lose it" basis. The service would enable connections at Royston for Barnsley.		service between Barnsley and Wakefield. This will eliminate the need to change at Royston and will make the service far more attractive for through passengers. The evening service will be withdrawn as proposed.
96	Barnsley – West Bretton – Wakefield	No Change	No specific comments received	Tate's will introduce a two hourly Sunday daytime service. Most Monday to Saturday journeys will leave Wakefield 5 minutes earlier than at present.
97	Barnsley – Hall Green – Wakefield	No Change	No specific comments received	Tate's will introduce the following extra Monday to Friday journeys:- 09:00 Darton to Wakefield 11:07 & 13:07 Hall Green to Wakefield 10:40 & 12:40 Wakefield to Hall Green There will be minor retiming of some other journeys.
110	Hall Green – Wakefield – Leeds	Core Service provided on a commercial basis by Arriva	Requests for the service to go to Kettlethorpe, Newmillerdam, Crigglestone x5	The following journeys will be withdrawn by Arriva. 23:05 Wakefield – Outwood (Sundays) 23:13 Kettlethorpe – Outwood (Sundays
117	Wakefield - Ossett - Shaw Cross - White Rose - Leeds	The following journeys will be withdrawn due to low passenger use: 22:25 Wakefield to Tingley (Monday to Saturday) 23:15 Wakefield to Ossett (Monday to Friday) 22:55 Leeds to Wakefield (Monday to Friday) 21:40 Wakefield to Leeds (Sunday) 22:30 Wakefield to Tingley (Sunday)	Only one comment received regarding the proposal - Concern about withdrawal of evening trips and returning home from late shifts x1 Request for times to be changed around Ossett School's finishing time x1	The service will continue to be operated by Arriva The evening services will be withdrawn as proposed apart from the 22:30 Wakefield to Tingley (Sundays) which will continue to run. In addition the 23:15 Wakefield to Ossett (Saturday) journey will be withdrawn.

		22:55 Leeds to Wakefield (Sunday)		
126/7	Dewsbury – Ossett - Wakefield	Core Service provided on a commercial basis by Arriva	No specific comments received	No changes to service
128	Dewsbury – Overton - Wakefield	Not included	No specific comments received	As a result of other service changes, Arriva will operate the 17:35 Dewsbury to Middlestown (Monday-Saturday) 5 minutes later than at present.
135/136	Castleford – Pontefract – Chequerfield	Not Included	No specific comments received	As a result of other service changes, Arriva will operate the 06:10 135 Pontefract to Castleford (Monday - Friday) 5 minutes later than at present. The 23:05 135 Pontefract to Castleford (Saturdays) will be withdrawn. The Sunday service on both services will be retimed. Most journeys will operate a few minutes earlier than at present.
145	Wakefield – Pontefract - Knottingley	This core service will operate without Metro subsidy between Wakefield and Pontefract. The section of route between Pontefract and Knottingley will continue to receive support but the following poorly used late evening journey will be withdrawn. 23:07 Pontefract to Knottingley (Daily)	No specific comments received	The service will continue to be operated by Arriva The journey proposed for withdrawal will be withdrawn
148/149	Wakefield – Pontefract - Knottingley	These core services will operate without Metro subsidy between Wakefield and Pontefract. The section of route between Pontefract and Knottingley will continue to receive support.	No specific comments received	The service will continue to be operated by Arriva The 23:05 149 Wakefield to Featherstone (Monday-Saturday) journey will be withdrawn
157	Pontefract - Wakefield	No changes planned	No specific comments received	This service will be operated by Arriva & Tate's Travel There will be no change to the timetable

177	Castleford - Cutsyke - North Featherstone - Pontefract	This service will be maintained on the existing route and frequency but will be retimed	No specific comments received	The service will continue to be operated by Arriva The present timetable will be maintained
184	Wakefield - Normanton - Castleford - Airedale - Pontefract	This core service will operate without Metro subsidy between Wakefield and Castleford. The section of route between Castleford and Pontefract will continue to receive support but some poorly used early morning and evening journeys will be withdrawn. 22:44 Castleford to Pontefract (Monday to Saturday) 23:00 Pontefract to Castleford (Monday to Saturday) 05:42 and 06:37 Castleford to Pontefract (Saturday) 05:45 Pontefract to Castleford (Saturday) 08:37 Castleford to Pontefract (Sunday) 20:44, 21:44, 22:44 Castleford to Pontefract (Sunday) 20:50 and 22:00 Pontefract to Castleford (Sunday)	No comments received regarding the proposals. Request for more services. Can there be a service at 09:40 to Castleford from Airedale? x1	The service will continue to be operated by Arriva The early morning and evening journeys will be withdrawn as proposed
185	Wakefield - Normanton - Castleford - Airedale - Pontefract	This core service will operate without Metro subsidy between Wakefield and Castleford. The section of route between Castleford and Pontefract will continue to receive support and the current service level will be maintained.	No specific comments received	The service will continue to be operated by Arriva
187	Wakefield - Normanton - Altofts - Cutsyke -	Current service level will be maintained	No specific comments received	The service will continue to be operated by Arriva

	Castleford			
188	Wakefield - Normanton - Castleford - Airedale - Knottingley	Evening services between Knottingley and Castleford will be withdrawn as the review revealed particular low levels of use of evening services in this area. An hourly link between Knottingley and Pontefract will be maintained. Some poorly used early morning and late evening journeys will also be withdrawn. 05:12 and 19:33 Castleford to Knottingley (Monday to Friday) 22:45 Wakefield to Castleford (Monday to Friday) 19:07 and 20:07 Knottingley to Castleford 06:23 Castleford to Knottingley (Saturday) 18:23 and 19:23 Castleford to Knottingley (Saturday) 18:57 and 19:57 Knottingley to Castleford (Saturday) 22:56 Castleford to Kirkthorpe (Saturday) 09:32, 18:32, 19:47 Castleford to Knottingley (Sunday) 09:45 Wakefield to Knottingley (Sunday) 17:12, 18:07, 19:07, 20:22 Knottingley to Castleford	Most comments were from passengers that were concerned that the bus service was being withdrawn during the day due to misinterpretation by local newspaper. Specific comments included: Uses the 05:12 Castleford – Knottingley journey to get to work. Please keep x1. Pax travels from Townville - Knottingley on Sunday mornings. Please keep x1 Please keep buses from Ferrybridge to Castleford at 08:07 so I can get to work x1 Complaint re withdrawal of Knottingley service at 20:07 x1 The last bus needs to go to the estate at Knottingley x1 New footbridge at Normanton Station doesn't allow you to connect from bus to train (not enough time) x1 Can the shelter at the bottom of Hill Crest Avenue have RTI? The evening 188 service at 19:20 and 20:20 does not turn up x1 Should be more frequent to Knottingley x1 Please send this to Leeds like it used to x1	The service will continue to be operated by Arriva The early morning and evening journeys will be withdrawn as proposed except the following which will continue to operate:- 22:45 Wakefield to Castleford (Mon-Fri & Sun) 09:45 Wakefield to Knottingley (Sundays) The following journey will also be withdrawn:- 22:56 Castleford to Kirkthorpe (Daily)
189	Wakefield - Normanton - Castleford - Mickletown - Leeds	This core service will operate without Metro subsidy between Wakefield and Castleford. The section of route between Castleford and Leeds will continue to receive support but some poorly used early morning and late evening journeys will be withdrawn.	No specific comments received	The service will continue to be operated by Arriva The early morning and evening journeys will be withdrawn as proposed. The 23:07 Castleford to Oulton journey will also

		23:07 Castleford to Oulton (Monday - Friday)		be withdrawn on Saturdays and Sundays.
		05:22 Castleford to Leeds (Saturday)		The 05:22 Castleford to Leeds on Saturdays will not be withdrawn.
194	Wakefield - Walton - New Crofton - Ryhill - Newstead - Royston - Barnsley	Service 194 will continue to operate at the current frequency.	A few comments were received regarding the 194/5/6 group of services and problems with reliability and overcrowding. Can buses connect with trains at Sandal? x1	The service will continue to be operated by Arriva Tate's will operate a small number of extra journeys between Wakefield and New Lodge
195	Wakefield - Walton - New Crofton - Ryhill - South Hiendley - Hemsworth	During the Monday – Saturday daytime period, this service will continue to operate half hourly between Wakefield and New Crofton but only one journey each hour will continue to Hemsworth via South Hiendley. The other journey will terminate at New Crofton. Some poorly used evening services will be withdrawn: 23:10 Wakefield to New Crofton (Monday to Friday) 23:10 Wakefield to New Crofton (Sunday) Ashfield Estate will be served separately every hour from 09:30 until 16:30	Please don't reduce to hourly x7 and letter received from Havercroft with Cold Hiendley Parish Council Please continue a service around estate in Hemsworth x5 We need more buses not less x1 The service is unreliable. If the service is only once an hour it needs to be reliable x2	Service 195 will be operated by Arriva and Tate's Arriva will continue to operate a half hourly service on Service 195 between Wakefield and Hemsworth Bus Station as at present on a commercial basis. Tate's will operate an hourly day time Service 195 between Hemsworth Bus Station and Ashfields Estate, Hemsworth. Most journeys will operate 5 minutes earlier than at present. This service will continue to Wakefield on a commercial basis. Tate's will also operate an extra hourly service between Wakefield and New Crofton to provide a half hourly service on Service 195 between New Crofton and Wakefield The evening journeys will be withdrawn as proposed. In addition the 18:30 Hemsworth to Newstead (Monday-Friday) will also be withdrawn
196	Wakefield - Walton - New Crofton - Ryhill - Newstead - Hemsworth	Service 196 will continue to operate at the current frequency.	A few comments were received regarding the 194/5/6 group of services and problems with reliability and overcrowding. Can buses connect with trains at Sandal? x1	The service will continue to be operated by Arriva

408	Pontefract - Darrington - Wentbridge - Askern - Sutton - Doncaster	Service to operate hourly during Monday-Saturday daytime only between Pontefract and Wentbridge. The Wentbridge to Doncaster section will be withdrawn. Service 495 will provide a Sunday day time link between Pontefract, Darrington and Thorpe Audlin.	Complaints were received regarding loss of link to Doncaster (West Yorkshire residents) and loss of service (South and North Yorkshire Residents). All feedback was sent to NYCC, SYPTE and Arriva for their consideration Metro received a petition with 220 signatures mainly from Little Smeaton / Kirk Smeaton asking for the 408/409 services to be retained.	The service will continue to be operated by Arriva Service 408 will continue to operate through to Doncaster as at present during the daytime period on Mondays to Saturdays. The early morning journeys will be withdrawn as proposed.
409	Pontefract - Darrington - Womersely - Kirk Smeaton - Askern - Sutton - Doncaster	Service to be withdrawn, replaced by Service 408 between Pontefract and Darrington	See 408 comments	The service will continue to be operated by Arriva Service 409 will continue to operate through to Doncaster as at present during the daytime period on Mondays to Saturdays. The early morning and evening journeys will be withdrawn as proposed. The last bus from Pontefract to Doncaster will be at 17:52.
410	Leeds - Methley - Mickletown - Jct. 32 Outlet Village - Pontefract	Current service levels will be maintained	A couple of requests to return this to a Leeds – Doncaster route.	The service will continue to be operated by Arriva Three early morning Monday-Friday journeys from Pontefract will be retimed by 5 minutes
420	Pontefract - Cridling Stubbs - Womersley - Doncaster	Current service levels will be maintained	The service is not frequent enough x10 Can the 420 be re-routed to serve Kirk Smeaton? x1 Please connect the proposed Darrington bus service with the 420 at Pontefract x1	The service will continue to be operated by Arriva. As the 408/409 will continue to operate through to Doncaster, the service will not be rerouted or retimed.
425/427	Bradford - Morley - Wakefield	Some poorly used early morning Saturday 425 journeys to be withdrawn: 05:55 and 06:44 Wakefield to Bradford One poorly used early morning Saturday	No comments received about the proposals.	The service will continue to be operated by Arriva except on Sunday evenings when the service will be operated by Stagecoach. Evening services will be retimed to improve

		427 journey to be withdrawn:		punctuality.
		06:20 Wakefield to Bradford		The early morning journeys will not now be withdrawn and will continue to operate.
430	Pontefract - Barnsdale Bar - Carcroft - Doncaster	Service to be withdrawn. Replaced between Pontefract and Thorpe Audlin during Sunday daytime by new Service 495, Wakefield - Upton -Darrington - Pontefract.	See 408 comments	Service to be withdrawn as proposed
443	Wakefield - Hall Green - Woolley	Woolley will no longer be served by the 443 on evenings and Sundays due to very low use. Service 443 will continue to operate hourly between Wakefield and Hall Green but journeys will be retimed. There will be a withdrawal of some poorly used early morning and late evening journeys. 22:00 and 23:00 Wakefield to Woolley (Monday to Friday) 05:20 and 07:15 Hall Green to Wakefield (Monday to Friday) 22:28 Woolley to Wakefield (Monday to Friday) 21:00, 22:00, 23:00 Wakefield to Woolley (Sunday) 21:28 and 22:18 Woolley to Wakefield (Sunday)	No complaints received from Woolley. Petition received from Crigglestone WMC (signed by 140 people) complaining that removing the evening service would affect the business. Some concern over withdrawal of services in Crigglestone, though most people mistakenly thought the service was being completely withdrawn. Don't remove first bus to Wakefield Europort for 06:00 x2 I need 07:17 Hall Green to Wakefield to get to work at Pinderfields x1 Service is not frequent enough x1 Why do Arriva send empty buses from Wakefield to Barnsley for school children when this could be carrying commuters? x1 Why does Woolley currently have a better Sunday service than other days of the week? x1	Early morning and Saturday evening journeys will continue to be operated by Arriva Monday to Friday evening and all Sunday services will be operated by Tate's Travel Saturday late evening services on the 443 have been retained between Wakefield and Hall Green and will be operated commercially by Arriva. Tate's will also operate later journeys commercially on Monday-Friday and Sunday evenings. The Tate's operated journeys will be retimed to improve co-ordination with Service 435. All journeys between Hall Green and Woolley will be withdrawn. Only the following journeys will now be withdrawn on the Wakefield to Hall Green section of route. 22:32 Hall Green to Wakefield (Monday – Friday) 22:00,23:00 Wakefield to Hall Green (Sunday) 21:32, 22:32 Hall Green to Wakefield (Sunday)
444	Leeds – Rothwell – Wakefield – Hall Green	Withdrawal of a poorly used morning journey. 06:45 Wakefield to Hall Green (Monday – Friday)	No specific comments received	The service will continue to be operated by Arriva apart from on Sunday evenings when it will be operated by Stagecoach The 06:45 Wakefield to Hall Green (Mon-Fri)

				journey will continue to operate commercially.
481	Leeds - Middleton - Thorpe - East Ardsley - Wrenthorpe - Wakefield	Withdrawal of some poorly used evening journeys: 22:20 Leeds to Wakefield (daily) 21:20 and 22:20 Wakefield to Leeds (daily)	No specific comments received	The service will continue to be operated by Arriva The evening journeys will be withdrawn as proposed. The 21:20 Leeds to Wakefield journey will also be withdrawn on Sundays.
485	Wakefield - Agbrigg - Crofton - Nostell - Ackworth - Badsworth - Upton - South Elmsall	Withdrawal of some poorly used evening journeys: 21:15 - Wakefield to South Elmsall (Sunday) 21:15 - Wakefield to Dale Lane (Monday to Friday) 22:44 - South Elmsall to Wakefield (Monday to Friday) 22:44 - South Elmsall to Wakefield (Sunday) Sunday daytime journeys will be re-timed but will operate at the same frequency and be extended to serve Broad Lane.	Concerned that Badsworth will be cut off in evenings x1 could the new 45 service operate to Ackworth via Thorpe Audlin and Badsworth? Can Badsworth have an evening bus service which links with the 45 at Ackworth Beverley Arms? x1 Could the proposed 495 run on an evening serving Badsworth? Request to keep the 22:52 from Upton but the pax only uses it once a year x1 Later buses from Wakefield are needed x1 Why does the bus go round Crofton? Nobody gets on or off x1 Field Lane Upton needs an evening service – 20:10 is not late enough x1 Don't remove evening services x1	This service will be operated by Arriva during the Monday to Saturday daytime. On Sundays and during the evening, the Service will be provided by Tate's Travel The Sunday and evening journeys will be retimed to improve co-ordination with other services between Wakefield and South Elmsall and Wakefield and Crofton.
495	Wakefield – Hemsworth - South Elmsall – Upton - Thorpe Audlin – Wentbridge – Darrington - Pontefract	New Sunday day time Service Proposed. During the Sunday day time period, the 496 journeys that currently terminate at South Elmsall will be extended to Pontefract via Upton, Thorpe Audlin and Darrington. These journeys will be renumbered 495.	Request for this to operate in the evening.	This service will be operated by Arriva

496	Wakefield - Crofton -	Evening services between Upton and Doncaster (496) will be withdrawn due to	Please can there be a double decker at 07:45 from Hemsworth? x1	The service will continue to be operated by Arriva
	Nostell - Hemsworth -	poor use. An hourly evening service will be maintained between South Elmsall and	Don't remove evening services x1	The current Doncaster service provides an
	South Elmsall - Dale Lane - Upton - Doncaster	South Elmsall Dale Lane - Upton - Upto	Please serve Upton Bell St at night x2	evening service to Upton Bell St but this is scheduled for withdrawal. Interworking between 485/496 also provides links between Hemsworth and Upton which are not advertised but consultation has shown that they are used. Consultation also revealed the need to provide links across Upton in both directions for local traffic. The original proposals do not address this issue. It is proposed that 496 journeys serving Dale Lane Estate be extended via Wrangbrook Lane to Bell Street, returning to South Elmsall and Wakefield via the current 496 route. Rose Estate will be served by new service 48.
				The following commercial journeys will also be withdrawn -
				18:43 South Elmsall – Upton (Monday to Saturday)
				18:30 Wakefield – Upton (Monday to Friday)
				23:00 Wakefield – South Elmsall (Monday to Saturday)
				19:27 Upton – Wakefield (Monday to Friday)
				22:00, 23:00 Wakefield – South Elmsall (Sunday)