

Keighley Bus Review – Consultation and Tender Outcome

Main issues = 5 or more people mentioned

Service	Route	Original proposal discussed in Consultation	Main issues raised in Consultation	What will be introduced in April 2012?
500	Keighley - Haworth - Oxenhope - Hebden Bridge	New timetable proposed and the service will be renumbered 663. No change in frequency	The service needs to link with trains at Hebden Bridge x5 Request for additional morning peak service	The Service will continue to be operated by Transdev in Keighley A revised timetable will be introduced on this service with additional morning journeys introduced between Keighley and Oxenhope replacing journeys on service 663. After leaving Oxenhope journeys will arrive in Hebden Bridge up to 10 minutes later than now. An additional morning peak journey has been introduced Monday - Friday departing Keighley at 08:10 and arriving at Hebden Bridge Rail Station at 08:55. The return journey will depart Hebden Bridge at 09:10. Unfortunately train connections cannot be guaranteed on this service.
662	Bradford - Saltaire - Bingley - Keighley	This core service will operate without subsidy from Metro. Metro only currently funds the 0515 journey from Keighley	No main issues	The Service will continue to be operated by Transdev in Keighley with no financial support from Metro. No change to timetable
663	Keighley - Haworth - Oxenhope	This service will operate without subsidy from Metro.	No main issues	All early morning, evening and Sunday journeys will now operate as journeys on service 500
665	Keighley - Haworth - Oakworth	Service to be re-timed. This service will operate without subsidy from Metro.	No specific comments	The Service will continue to be operated by Transdev in Keighley with no financial support from Metro. Together with service 664 (a commercial

				<p>service), minor timetable changes will be introduced with no change to the frequency of the service.</p> <p>On Sunday evenings journeys will continue from Oakworth back into Keighley via the route of service 717. This will provide an additional service between Haworth and Keighley.</p>
703	Keighley - Guard House - Braithwaite	This core service will operate without Metro subsidy	No main issues	<p>The Service will continue to be operated by Transdev in Keighley with no financial support from Metro.</p> <p>No changes to the timetable</p>
705	Keighley - Parkwood Flats - Thwaites Brow	The first return journey on a Sunday will be withdrawn due to low use. Metro will continue to fund evening and other Sunday services.	No main issues	<p>The Service will continue to be operated by Transdev in Keighley</p> <p>A revised daily timetable will be introduced on this service with the service increased to operate every 30 minutes Monday to Saturday daytime.</p> <p>Evening and Sunday journeys will be retimed to depart and operate 30 minutes later throughout. The last evening return journey will now be at 22:35 from Keighley, returning from Thwaites Brow at 22:47.</p>
706	Keighley - Oakworth Road - Fell Lane	Metro will pay for 2 additional journeys at 11:35 and 12:35 on a Sunday. The Sunday evening services will be withdrawn due to low passenger use.	<p>Unhappy about loss of Sunday evening services x6</p> <p>Can Sunday buses be better spread out up Oakworth Road?</p>	<p>The Service will continue to be operated by Transdev Keighley & District</p> <p>A revised timetable will be introduced with slight changes to the Monday to Saturday daytime service. Evening journeys departing Keighley at 18:35 will be retimed to operate 5 minutes earlier throughout.</p> <p>On Sundays the service will now start earlier and will operate hourly between 11:30 and 16:30 only. The evening journeys on Sundays will be withdrawn as proposed in the consultation.</p>

				Services 706 and 717 will be better coordinated up Oakworth Road on evenings and Sundays
708	Keighley - Riddlesden	New timetable proposed with revised route serving Thwaites Bridge, Parkwood Street and Coney Lane to replace service 711	<p>Petition received regarding Dalton Lane (signed by 80 people)</p> <p>Written complaint about not serving Dalton Lane x16 (note most people complained about both the 708 and 711)</p> <p>Concern from Riddlesden residents that the 708 will no longer provide a link to the Railway station and that diverting the bus will result in longer journeys / more crowded buses for Riddlesden pax x6</p>	<p>This fully tendered service will be operated by TLC Travel</p> <p>Service to be changed as originally proposed.</p> <p>Dalton Lane will be served every 2 hours by the 729 service which will also provide a direct bus service to Bingley.</p> <p>Monday to Saturday daytime journeys retimed to operate 30 minutes earlier.</p>
710	Keighley - Devonshire Street - Highfield Rd - Braithwaite Road - Laycock	Evening journeys to be withdrawn. The last bus from Keighley to be at 18:05. Laycock and Braithwaite Road to be served by revised service 917.	<p>Concern re reduction of evening buses to Laycock x12</p> <p>Concern re reduction of evening buses to other places on route to Laycock x 11</p> <p>Suggestion that there should at least be a journey at 18:35 x9</p> <p>How can commuters / college students get home? x6</p>	<p>The Service will continue to be operated by Transdev in Keighley</p> <p>18:35 Keighley Bus Station – Laycock, and 18:48 Laycock – Keighley Bus Station restored (daily).</p> <p>917 (evenings) rerouted via 710 route between Laycock and Keighley</p> <p>The Monday to Friday afternoon journeys between Keighley and Black Hill ,Raynham Crescent will be withdrawn.</p> <p>Sunday journeys will be retimed to depart and operate 5 minutes earlier throughout.</p>
711	Keighley - Thwaites - Parkwood Flats	This service will be withdrawn. Service 708 will be altered to maintain a service on Parkwood Street	<p>Petition received regarding Dalton Lane (signed by 80 people)</p> <p>Complaint about not serving Dalton Lane x16. (note most people complained about both the 708 and 711)</p>	<p>Service to be withdrawn as proposed and service 708, which will now be operated by TLC Travel, will be revised to maintain a service on Parkwood Street.</p> <p>Following consultation feedback Dalton Lane will be served every 2 hours by the 729 service which will also provide a direct bus service to Bingley.</p>

715	Keighley - Goulbourne Street - Upper Hird Street - Broomhill	Timetable to be revised. Service to be reduced from every 30 minutes to hourly	Only 1 complaint received regarding reduction in frequency from half hourly to hourly	<p>This fully tendered service will be operated by TLC Travel</p> <p>Service frequency to be reduced as originally proposed.</p> <p>The service will now operate hourly between 09:45 and 14:45 from Keighley and between 09:55 and 14:55 from Broomhill.</p>
716	Keighley - View Road - Broadlands - Black Hill	Timetable to be revised. The 09:00 Keighley - Black Hill and 09:11 Black Hill - Keighley journeys on Mondays to Saturdays to be withdrawn due to low passenger use.	Only 2 complaints received regarding the withdrawal of the first return journey.	<p>This fully tendered service will be operated by TLC Travel</p> <p>An hourly service will continue to operate but the service will now start at 10:00 and all journeys will now operate 10 minutes later throughout.</p>
717	Keighley - Oakworth Road - Exley Head - Oakworth	This core service will operate without Metro subsidy.	Could this be re-routed via Fell Lane and Westbourne Avenue especially on Sunday evenings? x6	<p>The Service will continue to be operated by Transdev in Keighley. Metro will continue to pay for Sunday journeys.</p> <p>Monday – Friday evening journeys will be retimed to operate hourly.</p> <p>On Sundays a new timetable will be introduced, with mostly an hourly service maintained through the day.</p> <p>The evening journeys on Sundays will continue back to Keighley via the route of service 665.</p> <p>Co-ordination with service 706 on Oakworth Road (evenings and Sundays) has been improved.</p>
719	Keighley - Ashbourne Road - Bracken Bank - Staveley Road- Ingrow - Keighley	This core service will operate without Metro subsidy	No main issues	<p>The Service will continue to be operated by Transdev in Keighley. Metro will continue to pay for evening services.</p> <p>The Monday to Saturday evening service will be revised with additional journeys introduced as 18:37, 19:37 and 20:37 between the</p>

				<p>Kilmeny Surgery at Ingrow and Keighley.</p> <p>Most Sunday journeys will operate 5 minutes earlier.</p>
720	Keighley - Spring Bank - Ingrow - Bracken Bank - Haworth - Oxenhope	<p>Revised timetable proposed. Some evening and Sunday journeys to be withdrawn. Off peak service to only operate between Keighley and Oakworth (Windsor Road).</p>	<p>Complaint re loss of link between Haworth and Oxenhope (mainly for Rawdon Road doctors and post office) x21</p> <p>Complaint re reduction of service from Oxenhope / Haworth to Keighley x12</p>	<p>This fully tendered service will continue to be operated by Transdev in Keighley</p> <p>On Monday – Friday daytime and all day on Saturdays the service will operate between Keighley and Windsor Road in Oakworth only. Oxenhope will now only be served early morning and late afternoon on Monday – Fridays as proposed in the consultation.</p> <p>Passenger loadings do not justify retention of the 720 service in the Haworth / Oxenhope area. Community Transport options being considered.</p> <p>All Sunday journeys will be withdrawn.</p> <p>The evening journeys from the Kilmeny Surgery at Ingrow to Keighley at 18:37, 19:37 and 20:37 will be withdrawn and replaced by journeys at the same times on service 719.</p>
727 - 9	Keighley - Morton - Bingley - Harden - Wilsden - Cullingworth	<p>Revised timetable proposed. Some poorly used early morning and late evening journeys to be withdrawn.</p> <p>06:47, 17:40, 21:40, 22:40 (Service 727, Monday - Saturday) Keighley – Cullingworth.</p> <p>18:30, 21:30 and 22:30 (Service 727, Monday - Saturday) Cullingworth – Keighley</p> <p>07:05 (Service 728, Saturday) East Morton – Keighley</p> <p><u>Other proposed timing changes to include:</u></p> <p>08:08 (Service 727, Monday - Friday)</p>	<p>Most complaints were from East Morton residents who mistakenly thought that the services were being withdrawn. Please don't cut journeys in East Morton x16</p> <p>East Morton unhappy about loss of evening services after 2040 x7</p> <p>Concern about loss of early morning services in East Morton especially 728 x7</p>	<p>These fully tendered services will be operated by TLC Travel</p> <p>729 rerouted via Dalton Lane to cover part of 708 route.</p> <p>Evening service 727 moved back by 5 minutes in order to improve connections with trains at Bingley.</p> <p>The 728 route and timetable will be unchanged but will only operate Monday – Friday.</p> <p>Through journeys will still be available between service 727 and 729 at Cullingworth.</p> <p>Other changes to be implemented.</p>

		<p>Cullingworth – Keighley retimed to depart at 08:04</p> <p>08:28 (Service 727, Saturday) Cullingworth – Keighley retimed to depart at 08:04 as per Monday - Friday journey.</p> <p>16:29 (Service 727, Monday - Friday) Cullingworth – Keighley to operate as service 729 at 16:32 (direct via Halifax Road/Bingley Road, and not via Wilsden).</p> <p>07:05 (Service 728, Monday - Friday) East Morton – Keighley renumbered service 727.</p>		
760	Keighley - Bingley - Shipley - Greengates - Calverley - Rodley - Leeds	<p>The 06:11 Greengates - Keighley Monday to Friday journey to be withdrawn due to low passenger use</p>	Concern re proposal to remove the 06:11 from Greengates	<p>The Service will continue to be operated by Transdev in Keighley</p> <p>06:11 Greengates – Keighley Bus Station restored (Monday to Friday).</p> <p>Minor timetable changes will be introduced between Rodley and Leeds to improve service reliability and punctuality.</p>
915	Keighley – Hainworth/Oxenhope Circular	<p>A revised timetable to be introduced.</p> <p>The service will no longer call at the stop on Mill Lane in Oxenhope.</p> <p>08:00 Keighley – Oxenhope – Keighley (school holiday-only journey) to operate as service 916 at 07:55 as on schooldays.</p>	No main issues	<p>This fully tendered service will be operated by TLC Travel</p> <p>Service to be changed as originally proposed.</p>
916	Keighley – Stanbury / Oldfield / Laycock Circular	Service improved to provide one additional Monday to Saturday journey.	No main issues	<p>This fully tendered service will be operated by TLC Travel</p> <p>Service to be changed as originally proposed.</p>
917	Keighley – Oxenhope / Stanbury / Oldfield Circular	Timetable to be revised. Service to be rerouted via Goose Eye and Laycock, with additional journeys between Keighley and Laycock, to replace journeys	Concern re frequency of evening journeys to Laycock. Will the service follow the 710 route?	<p>This fully tendered service will be operated by TLC Travel</p> <p>A revised route and new timetable will be introduced.</p>

		<p>withdrawn on service 710.</p> <p>The service will no longer call at the stop on Mill Lane in Oxenhope.</p>		<p>The service will operate via Goose Eye and Laycock with additional journeys between Keighley and Laycock only, replacing withdrawn journeys on service 710. The route will be via Whin Knoll Avenue, Highfield Road, Redcliffe Street, Dewry Road and Devonshire Street.</p>
918	Keighley – Oxenhope / Stanbury / Oldfield / Laycock Circular	<p>Service will be renumbered 917 (see proposed service 917 changes above).</p> <p>The service will no longer call at the stop on Mill Lane in Oxenhope.</p>	No specific comments	<p>This fully tendered service will be operated by TLC Travel</p> <p>Service number will remain with a revised Sunday daytime timetable.</p>

Please note that a number of commercial changes have also been registered by Transdev in Keighley which weren't part of Metro's consultation. A number of additional changes have also been registered as a result of North Yorkshire County Council's Tendering process.