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Yournextbus FAQs: What does my returned message mean?

Making sense of the messages you get from the yournextbus service

The website, your returned text message, your WAP screen and the electronic yournextbus display at your bus stop all show the same basic information. An example of this information is shown below:

2 Roundhay Park Due LF

3A Gledhow Lidgett Ln 3 mins LF

36 Ripon Bus Stn 13:38

2 Roundhay Park 11 mins

3 Brackenwood 17 mins

This shows the service number, the destination of the bus and a time. Real times are shown in minutes (e.g. "3 mins") whereas scheduled times are shown as a 24hr clock (e.g. "13:38"). Where a real time (e.g. "3 mins") is given, this means that the bus is being successfully tracked by the system and that the bus is approximately 3 minutes from your stop.

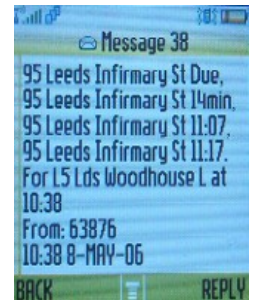
Where the word "Due" is used, this means a tracked bus is less than 90 seconds from your stop.

The abbreviation "LF" stands for Low Floor, which means the bus is more accessible for people using pushchairs or wheelchairs.

Scheduled times are given where real time predictions are not available. Metro is working very hard to ensure that the proportion of real times improves over the coming months. [Why do I sometimes get scheduled times?](#)

Text Messages

The information presented in your text will follow the same format as the example above. It will then finish the text with "For N2 Lds New Briggate at 13:31" for example. This simply confirms the stop name that you texted about and the time the information was generated.



Website

The information presented on the website also follows the same format as the example above. The pop-up display allows you to access further options such as:

Bookmark: Pressing the bookmark button allows you to store this stop in your favourites folder, meaning you have easy access to it next time

View Map: This allows you to view a map of the location of the chosen stop in a separate window

Services from nearby stops: This will bring up a list of all the stops which surround your current chosen stop

Later Departures: You can see departures from your chosen stop for any time later in the day, meaning you can plan your bus journey well in advance.

WAP

The information through WAP is presented in the same simple way as the example at the top of this page. There are four further options in WAP which allow you to get to other options:

Depart after: This allows you to specify a time later in the day, so you can get information on any departure right up until the last bus

View nearby stops: This will bring up a list of all the stops which surround your current chosen stop.

Help: Gives you further details about the yournextbus WAP service

Main Menu: Takes you back to the main menu, where you can choose to either enter a specific stop number or a service number.

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