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## yournextbus frequently asked questions (FAQs)

[Yournextbus FAQs: Where do I find the bus stop number?](#)

Each bus stop has an eight-digit number. This is what you send us when you use the yournextbus text message service.

[How much does yournextbus cost?](#)

The cost will depend on your mobile phone service provider, your contract and which method you use.

[What is the difference between yournextbus predicted times and scheduled times?](#)

Real time is the estimated departure time of a tracked bus. Scheduled time is a timetable time shown when the real time is not available.

[What will the yournextbus message tell me?](#)

The website, your returned text message, your WAP screen and the electronic yournextbus display at your bus stop all show the same basic information.

[What does LF mean on my yournextbus reply?](#)

LF stands for 'Low Floor'.

[Will yournextbus provide information on cancelled buses?](#)

The yournextbus service will not currently tell you if a bus is cancelled - it will only display the scheduled time of a cancelled bus.

[Why does yournextbus sometimes give me scheduled times?](#)

There are a few reasons why a scheduled time would be given instead of a real-time prediction for your bus.

[What is the coverage of services?](#)

About 90% of buses in West Yorkshire are equipped with the yournextbus tracking system.

[Are all buses part of yournextbus?](#)

Most bus services in West Yorkshire will give a predicted time, and all will give at least the scheduled time.

[Is Metro generating any revenue from yournextbus?](#)

No money or profit is made on texts by Metro.

### Travel Alerts

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### Journey Planner

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