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## MetroLine

MetroLine is the ideal way to find local and national travel information, every day of the year except Christmas Day, Boxing Day and New Year's Day.

Call MetroLine on 0113 245 7676 between 7am and 10pm for information about:

- West Yorkshire bus & train times
- MetroCard, West Yorkshire DayRover and our other prepaid tickets
- Concessionary travel
- Braille, large print and Audio timetables



You can also call MetroLine to report damage to stops, shelters and stations, or if you want to make a comment about an operator or service - we'll pass your feedback on to the operator for you.

You can also do this online on our [Contact Metro pages](#)

MetroLine staff can also direct you to other sources of information, such as:

- [National Rail Enquiries](#)
- [National Express](#)
- [Traveline](#)

MetroLine uses the latest call centre technology. Menu options direct you to the most appropriate operator and if you do have to wait in a queue the system advises you of your position or how long you will have to wait. Messages are recorded to inform you of special conditions such as Bank Holiday, Christmas and New Year services or service disruption.

All calls are recorded for training and security purposes.

See also

- [Metro Travel Centres](#)

Metro has six Travel Centres in West Yorkshire at Bradford Interchange, Castleford, Halifax, Huddersfield, Leeds and Pontefract bus stations.

## Travel Alerts

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## Journey Planner

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