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Train operators - contacts

Contacts for the various rail companies

Local rail services

Northern

Rail services in Yorkshire and the North of England

- Tel: 0845 00 00 125
Freephone helpline for access, disabled or cycle information - 08081 56 16 06
- Email: customer.relations@northernrail.org
or assistance@northernrail.org for access, disable and cycle info.
- Website: [Northern - www.northernrail.org](http://www.northernrail.org)
- Postal address:
Northern
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY

Long distance rail services

CrossCountry

Route: Edinburgh - Newcastle - Leeds - Wakefield - Sheffield - Birmingham - Bristol - Plymouth - Penzance/ Oxford - Reading

- Tel: 0870 010 0084
Ticket sales: 08448 110 124
Journey care: 08448 110 125
- Email: customer.relations@crosscountrytrains.co.uk
- Website: [CrossCountry - www.crosscountrytrains.co.uk](http://www.crosscountrytrains.co.uk)
- Postal address:
Customer Relations
CrossCountry
Level 5, Cannon House
18 Priory Queensway
Birmingham B4 6BS

East Coast

Route: Aberdeen - Edinburgh - Newcastle/Skipton/Bradford Forster Square/Harrogate - Leeds - Wakefield - Doncaster - London King's Cross.

- Telephone : 08457 225 333
- Email: customers@eastcoast.co.uk
- Website: [East Coast - www.eastcoast.co.uk](http://www.eastcoast.co.uk)
- Postal address
East Coast Customer Relations
Freepost RSRJ-LJCX-GHST,
Plymouth, PL4 6AB.

East Midlands Trains

Route: Leeds - Wakefield - Sheffield - Derby - Leicester - London St Pancras.

- Telephone: 08457 125 678
- Email: getintouch@eastmidlandstrains.co.uk
- Website: [East Midlands Trains - www.eastmidlandstrains.co.uk](http://www.eastmidlandstrains.co.uk)
- Postal address:
Customer Relations
East Midlands Trains
Freepost (RSAK-GETK-BSJX)
Nottingham, NG2 3DQ

First TransPennine Express

Route: Liverpool - Warrington/Manchester Airport - Manchester Piccadilly - Stalybridge - Huddersfield - Dewsbury - Leeds - Selby - Hull/York - Scarborough/Northallerton - Middlesbrough/Newcastle.

- Telephone: 0845 600 1671
Lost property: 0845 600 1672
Assisted travel helpline: 0800 107 2149
- Email: tpcustomer.relations@firstgroup.com
- Website: [First TransPennine - www.tpexpress.co.uk](http://www.tpexpress.co.uk)
- Postal address:

Customer Relations
First TransPennine Express
Admail 3878 Freepost
Manchester M1 9YB

Grand Central

Route: Bradford Interchange - Halifax - Brighouse - Wakefield Kirkgate - Pontefract Monkhill - Doncaster - London King's Cross

- Tel: Customer Relations: 0845 603 4852
Ticket sales: 0844 811 0071
Assisted travel helpline: 0800 107 2149
 - Email: customer.services@grandcentralrail.com
 - Website: Grand Central - www.grandcentralrail.com
 - Postal address:
Customer Relations
Grand Central Railway Company Ltd
River House, 17 Museum Street
York YO1 7DJ
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Heritage services

- [Keighley & Worth Valley Railway](#)
- [Kirklees Light Railway](#)
- [Middleton Railway](#)

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13

Journey Planner

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