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1: Purchasing your MetroCard

MetroCard General Conditions of Use.

- a) MetroCards may be purchased at Metro Travel Centres, staffed Bus and Train Stations and Post Offices (weekly and monthly versions only).
- b) MetroCards must not be used before the starting date, but may be purchased up to two working days in advance of the required starting date.
- c) Payment may be made by cash, cheque backed by a valid cheque guarantee card. Credit, debit and switch cards are accepted at all agencies with the exception of Post Offices who can only accept debit card payments.
- d) First time purchasers should produce a full face passport type photograph and must make the transaction in person (except for participants in the Company MetroCard scheme). Each first time purchaser will then be issued a PhotoCard incorporating their photograph, their name, address and a personal PhotoCard number together with the ticket requested.
- e) It is the responsibility of the purchaser to ensure the details on the ticket are correct in every respect. Failure to do so could later result in confiscation of the MetroCard, the issue of an Excess Fare and/or prosecution.
- f) On production of a currently valid MetroCard it may be renewed up to seven days in advance of the expiry date provided:
 - (i) the starting date of the new ticket is the day following the expiry date of the old ticket and
 - (ii) no advertised price changes are scheduled to occur during the seven day period.When a price change is published, a MetroCard may only be renewed two working days in advance of its expiry date.
A MetroCard may not be used in advance of its starting date.
- g) Quarterly and Annual MetroCards purchasers may register their tickets in accordance with the Registration of Purchasers Arrangements described in REPLACEMENTS below.

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