

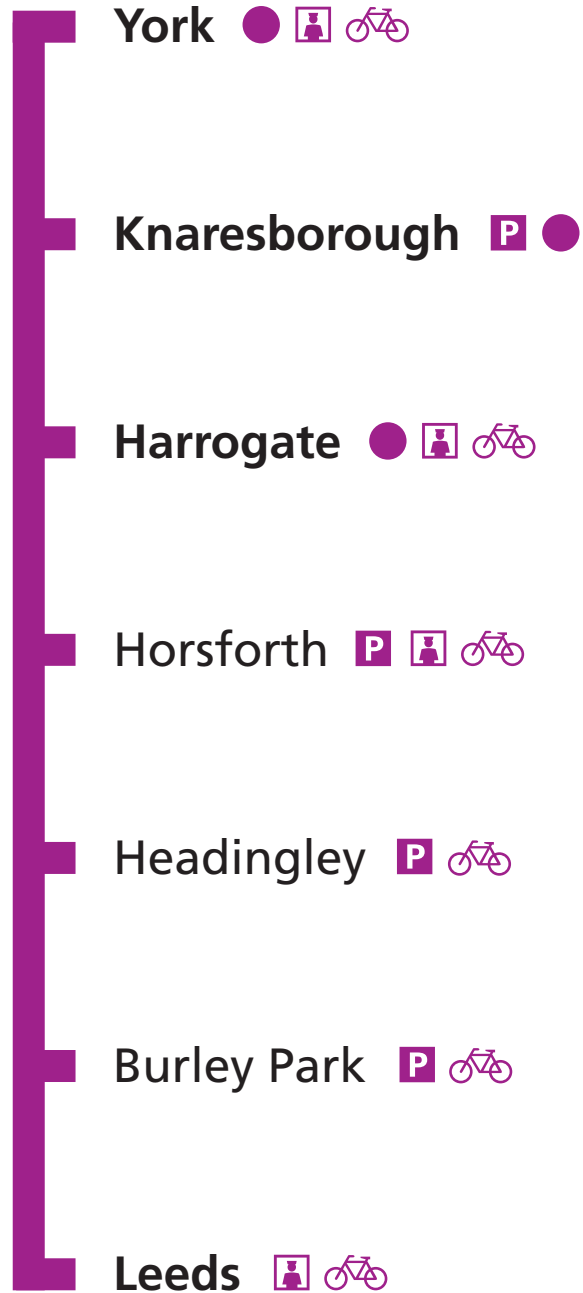
22 May to 10 December 2011



METRO

Harrogate Train Times

- Free parking
- Non Metro station
- Staff in attendance
- Cycle storage



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Harrogate Line Timetable

West Yorkshire local rail services between Leeds and Horsforth are operated by Northern on behalf of Metro.

This timetable shows all trains between Leeds and York via Harrogate and Knaresborough. Additional trains run between Leeds and York via Micklefield (see York & Selby Lines timetable). One through train to London is operated by East Coast.

What's new in this timetable

From Sunday 22 May 2011, there will be improvements to the East Coast route between West Yorkshire and London. There will also be other improvements to services throughout West Yorkshire.

- New evening and weekend journeys between Harrogate and London as part of the new East Coast timetable.

Harrogate Line

Mondays to Fridays				Towards Leeds							
				GR							
York	d					0652					0757
Poppleton	d					0656					0801
Hammerton	d					0704					0809
Cattal	d					0707					0812
Knaresborough	d		0700			0724	0742	0756		0821	0855
Starbeck	d		0703			0727	0745	0759		0824	0858
Harrogate	a		0708			0732	0750	0804		0829	0903
Harrogate	d	0605	0628	0711	0728	0740	0751	0806	0814	0830	0904
Hornbeam Park	d	0608	0630	0714		0742	0754		0817	0833	0907
Pannal	d	0613	0635	0719		0747	0759		0822	0838	
Weeton	d	0618	0640	0723		0751	0803		0826	0842	
Horsforth	d	0627	0648	0732	07u45	0800	0812	0823	0835	0851	0922
Headingley	d	0631	0652	0736		0804	0816	0827	0839	0855	0926
Burley Park	d	0634	0654	0738		0806	0818	0829	0841	0857	0927
Leeds	a	0644	0705	0749	0757	0817	0829	0840	0852	0908	0938
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York	d	0845	0910		1011		1111		1211		1311
Poppleton	d	0849	0914		1015		1115		1215		1315
Hammerton	d	0857	0922		1023		1123		1223		1323
Cattal	d	0900	0926		1026		1126		1226		1326
Knaresborough	d	0909	0935	1005	1035	1105	1135	1205	1235	1305	1335
Starbeck	d	0912	0938	1008	1038	1108	1138	1208	1238	1308	1338
Harrogate	a	0918	0943	1013	1043	1113	1143	1213	1243	1313	1343
Harrogate	d	0918	0944	1014	1044	1114	1144	1214	1244	1314	1344
Hornbeam Park	d	0921	0947	1017	1047	1117	1147	1217	1247	1317	1347
Pannal	d	0926	0952	1022	1052	1122	1152	1222	1252	1322	1352
Weeton	d	0930	0956	1026	1056	1126	1156	1226	1256	1326	1356
Horsforth	d	0939	1005	1035	1105	1135	1205	1235	1305	1335	1405
Headingley	d	0943	1009	1039	1109	1139	1209	1239	1309	1339	1409
Burley Park	d	0947	1011	1041	1111	1141	1211	1241	1311	1341	1411
Leeds	a	0956	1022	1052	1122	1152	1222	1252	1322	1352	1422
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York	d		1411		1511		1611		1658	1720	
Poppleton	d		1415		1515		1615		1702	1724	
Hammerton	d		1423		1523		1623		1710	1732	
Cattal	d		1426		1526		1626		1713	1735	
Knaresborough	d	1405	1435	1505	1535	1605	1635	1705	1723	1744	1805
Starbeck	d	1408	1438	1508	1538	1608	1638	1708	1726	1747	1812
Harrogate	a	1413	1443	1513	1543	1613	1643	1713	1731	1752	1817
Harrogate	d	1414	1444	1514	1544	1614	1644	1714	1737	1759	1818
Hornbeam Park	d	1417	1447	1517	1547	1617	1647	1717	1739	1801	1821
Pannal	d	1422	1452	1522	1552	1622	1652	1722	1744	1806	1826
Weeton	d	1426	1456	1526	1556	1626	1656	1726	1749	1811	1830
Horsforth	d	1435	1505	1535	1605	1635	1705	1738	1757	1819	1839
Headingley	d	1439	1509	1539	1609	1639	1709	1742	1801	1823	1843
Burley Park	d	1441	1511	1541	1611	1641	1711	1744	1804	1826	1845
Leeds	a	1452	1522	1552	1622	1652	1722	1755	1816	1840	1856

Notes: a Arrive. d Depart.

u Stops to pick up only.

GR Operated by East Coast. Through train to or from London.

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Harrogate Line

Mondays to Fridays				Towards Leeds			
York	d	1811		1911	2011	2111	2211
Poppleton	d	1815		1915	2015	2116	2215
Hammerton	d	1823		1923	2023	2123	2223
Cattal	d	1826		1926	2026	2127	2227
Knaresborough	d	1835	1905	1935	2035	2135	2236
Starbeck	d	1838	1908	1938	2038	2139	2240
Harrogate	a	1843	1913	1943	2043	2143	2245
Harrogate	d	1844	1914	1944	2044	2145	2247
Hornbeam Park	d	1847	1917	1947	2047	2148	2249
Pannal	d	1852	1922	1952	2052	2153	2254
Weeton	d	1856	1926	1956	2056	2158	2259
Horsforth	d	1905	1935	2005	2105	2206	2308
Headingley	d	1909	1939	2009	2109	2210	2312
Burley Park	d	1911	1941	2011	2111	2213	2315
Leeds	a	1924	1952	2022	2122	2223	2325

Saturdays

GR										
York	d			0653				0757	0845	0910
Poppleton	d			0657				0801	0849	0914
Hammerton	d			0705				0809	0857	0922
Cattal	d			0708				0812	0900	0926
Knaresborough	d		0647	0721	0751			0821	0851	0909
Starbeck	d		0650	0724	0754			0824	0854	0912
Harrogate	a		0655	0729	0759			0829	0859	0917
Harrogate	d	0606	0656	0731	0800	0813		0830	0900	0918
Hornbeam Park	d	0608	0659	0733	0803			0833	0903	0921
Pannal	d	0613	0704	0738	0808			0838	0908	0926
Weeton	d	0618	0708	0742	0812			0842	0912	0930
Horsforth	d	0628	0717	0751	0821			0851	0921	0939
Headingley	d	0632	0721	0755	0825			0855	0925	0943
Burley Park	d	0634	0723	0757	0827			0857	0927	0947
Leeds	a	0644	0734	0808	0838	0845		0908	0937	0955

York	d	1011		1111		1211		1311		1411
Poppleton	d	1015		1115		1215		1315		1415
Hammerton	d	1023		1123		1223		1323		1423
Cattal	d	1026		1126		1226		1326		1426
Knaresborough	d	1035	1105	1135	1205	1235	1305	1335	1405	1435
Starbeck	d	1038	1108	1138	1208	1238	1308	1338	1408	1438
Harrogate	a	1043	1113	1143	1213	1243	1313	1343	1413	1443
Harrogate	d	1044	1114	1144	1214	1244	1314	1344	1414	1444
Hornbeam Park	d	1047	1117	1147	1217	1247	1317	1347	1417	1447
Pannal	d	1052	1122	1152	1222	1252	1322	1352	1422	1452
Weeton	d	1056	1126	1156	1226	1256	1326	1356	1426	1456
Horsforth	d	1105	1135	1205	1235	1305	1335	1405	1435	1505
Headingley	d	1109	1139	1209	1239	1309	1339	1409	1439	1509
Burley Park	d	1111	1141	1211	1241	1311	1341	1411	1441	1511
Leeds	a	1122	1152	1222	1252	1320	1352	1422	1452	1522

Notes: a Arrive. d Depart.

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Harrogate Line

Saturdays		Towards Leeds									
York	d	1511		1611		1651	1720		1811	1911	2011
Poppleton	d	1515		1615		1655	1724		1815	1915	2015
Hammerton	d	1523		1623		1703	1732		1823	1923	2023
Cattal	d	1526		1626		1706	1735		1826	1926	2026
Knaresborough	d	1535	1605	1635	1705	1715	1744	1805	1835	1935	2036
Starbeck	d	1538	1608	1638	1708	1718	1747	1812	1838	1938	2039
Harrogate	a	1543	1613	1643	1713	1723	1752	1817	1843	1943	2044
Harrogate	d	1544	1614	1644	1714	1737	1759	1818	1844	1944	2045
Hornbeam Park	d	1547	1617	1647	1717	1739	1801	1821	1847	1947	2048
Pannal	d	1552	1622	1652	1722	1744	1806	1826	1852	1952	2053
Weeton	d	1556	1626	1656	1726	1749	1811	1830	1856	1956	2057
Horsforth	d	1605	1635	1705	1738	1757	1819	1839	1905	2005	2106
Headingley	d	1609	1639	1709	1742	1801	1823	1843	1909	2009	2110
Burley Park	d	1611	1641	1711	1744	1804	1826	1845	1911	2011	2112
Leeds	a	1622	1652	1722	1755	1816	1840	1856	1923	2022	2123

York	d	2157									
Poppleton	d	2201									
Hammerton	d	2209									
Cattal	d	2212									
Knaresborough	d	2221									
Starbeck	d	2224									
Harrogate	a	2229									
Harrogate	d	2237									
Hornbeam Park	d	2239									
Pannal	d	2244									
Weeton	d	2249									
Horsforth	d	2257									
Headingley	d	2301									
Burley Park	d	2304									
Leeds	a	2314									

Sundays												GR
York	d				1218	1420	1618			1717	1817	1917
Poppleton	d				1222	1424	1622			1721	1821	1921
Hammerton	d				1230	1432	1630			1729	1829	1929
Cattal	d				1233	1435	1633			1732	1832	1932
Knaresborough	d			1142	1242	1444	1642			1742	1842	1942
Starbeck	d			1145	1245	1447	1645			1745	1845	1945
Harrogate	a			1150	1250	1452	1650			1750	1850	1950
Harrogate	d	0953	1053	1153	1253	1453	1653	1705		1753	1853	1953
Hornbeam Park	d	0956	1056	1156	1256	1456	1656			1756	1856	1956
Pannal	d	1001	1101	1201	1301	1501	1701			1801	1901	2001
Weeton	d	1005	1105	1205	1305	1505	1705			1805	1905	2005
Horsforth	d	1014	1114	1214	1314	1514	1714			1814	1914	2014
Headingley	d	1018	1118	1218	1318	1518	1718			1818	1918	2018
Burley Park	d	1020	1120	1220	1320	1520	1720			1820	1920	2020
Leeds	a	1030	1130	1230	1330	1530	1730	1732		1830	1930	2030

Notes: a Arrive. d Depart.

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Harrogate Line

Sundays		Towards Leeds			
York	d	2018	2126		
Poppleton	d	2022	2130		
Hammerton	d	2030	2138		
Cattal	d	2033	2141		
Knaresborough	d	2042	2150		
Starbeck	d	2045	2153		
Harrogate	a	2050	2158		
Harrogate	d	2053	2202	2312	
Hornbeam Park	d	2056	2204	2315	
Pannal	d	2101	2209	2320	
Weeton	d	2105	2214	2324	
Horsforth	d	2114	2223	2333	
Headingley	d	2118	2227	2337	
Burley Park	d	2120	2230	2339	
Leeds	a	2130	2240	2350	

Mondays to Fridays		Towards York									
Leeds	d	0609	0629	0713	0743	0759	0829	0859	0929	0959	1029
Burley Park	d	0613	0633	0717	0747	0803	0833	0903	0933	1003	1033
Headingley	d	0616	0636	0720	0750	0806	0836	0906	0936	1006	1036
Horsforth	d	0621	0641	0725	0755	0811	0841	0911	0941	1011	1041
Weeton	d	0629	0649	0733		0819	0849	0919	0949	1019	1049
Pannal	d	0635	0655	0739		0825	0855	0925	0955	1025	1055
Hornbeam Park	d	0640	0700	0744	0810	0830	0900	0930	1000	1030	1100
Harrogate	a	0643	0704	0749	0813	0833	0903	0933	1003	1033	1103
Harrogate	d	0645	0705	0749	0816	0834	0905	0935	1005	1035	1105
Starbeck	d	0649	0708	0752	0819	0838	0908	0938	1008	1038	1108
Knaresborough	a	0654	0715	0759	0825	0845	0914	0945	1014	1045	1114
Cattal	d	0703	0727	0807	0836		0923		1022		1122
Hammerton	d	0706	0730	0811	0839		0927		1026		1126
Poppleton	d	0713	0737	0818	0846		0934		1033		1133
York	a	0721	0748	0832	0858		0945		1045		1145

Leeds	d	1059	1129	1159	1229	1259	1329	1359	1429	1459	1529
Burley Park	d	1103	1133	1203	1233	1303	1333	1403	1433	1503	1533
Headingley	d	1106	1136	1206	1236	1306	1336	1406	1436	1506	1536
Horsforth	d	1111	1141	1211	1241	1311	1341	1411	1441	1511	1541
Weeton	d	1119	1149	1219	1249	1319	1349	1419	1449	1519	1549
Pannal	d	1125	1155	1225	1255	1325	1355	1425	1455	1525	1555
Hornbeam Park	d	1130	1200	1230	1300	1330	1400	1430	1500	1530	1600
Harrogate	a	1133	1203	1233	1305	1333	1403	1433	1503	1533	1603
Harrogate	d	1135	1205	1235	1307	1335	1405	1435	1505	1535	1605
Starbeck	d	1138	1208	1238	1310	1338	1408	1438	1508	1538	1608
Knaresborough	a	1145	1214	1245	1316	1345	1414	1445	1514	1545	1614
Cattal	d		1222		1324		1422		1522		1622
Hammerton	d		1226		1328		1426		1526		1626
Poppleton	d		1233		1335		1433		1533		1633
York	a		1245		1345		1445		1545		1645

Notes: a Arrive. d Depart.

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Harrogate Line

Mondays to Fridays

Towards York

Leeds	d	1559	1629	1642	1659	1713	1729	1744	1759	1829	1859
Burley Park	d	1603	1633	1646	1703	1717	1733	1748	1803	1833	1903
Headingley	d	1606	1636	1649	1706	1720	1736	1751	1806	1836	1906
Horsforth	d	1611	1641	16a55	1711	1725	1741	1756	1811	1841	1911
Weeton	d	1619	1649		1719	1733	1749		1819	1849	1919
Pannal	d	1625	1655		1725	1739	1755		1825	1855	1925
Hornbeam Park	d	1630	1700		1730	1744	1800		1830	1900	1930
Harrogate	a	1633	1703		1733	1747	1803	1815	1833	1903	1933
Harrogate	d	1635	1708		1735	1749	1805	1816	1835	1905	1935
Starbeck	d	1638	1711		1738	1752	1808	1820	1839	1908	1938
Knareborough	a	1645	1717		1745	1801	1814	1826	1845	1914	1945
Cattal	d		1732				1822			1922	
Hammerton	d		1735				1826			1926	
Poppleton	d		1742				1833			1933	
York	a		1752				1846			1945	

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Leeds	d	1929	1959	2029	2129	2231	2329				
Burley Park	d	1933		2033	2133	2235	2333				
Headingley	d	1936		2036	2136	2238	2336				
Horsforth	d	1941		2041	2141	2243	2341				
Weeton	d	1949		2049	2149	2252	2349				
Pannal	d	1955		2055	2155	2257	2355				
Hornbeam Park	d	2000		2100	2200	2303	2358				
Harrogate	a	2003	2029	2103	2203	2309	0006				
Harrogate	d	2005		2105	2205						
Starbeck	d	2008		2108	2208						
Knareborough	a	2014		2114	2216						
Cattal	d	2022		2122							
Hammerton	d	2026		2126							
Poppleton	d	2033		2133							
York	a	2045		2147							

Saturdays

Leeds	d	0609	0636	0713	0739	0754	0829	0859	0929	0959	1029
Burley Park	d	0613	0640	0717	0743	0758	0833	0903	0933	1003	1033
Headingley	d	0616	0643	0720	0746	0801	0836	0906	0936	1006	1036
Horsforth	d	0621	0648	0725	0751	0806	0841	0911	0941	1011	1041
Weeton	d	0629	0656	0733	0759	0814	0849	0919	0949	1019	1049
Pannal	d	0635	0702	0739	0809	0822	0855	0925	0955	1025	1055
Hornbeam Park	d	0640	0707	0744	0814	0828	0900	0930	1000	1030	1100
Harrogate	a	0643	0710	0747	0817	0831	0903	0933	1003	1033	1103
Harrogate	d	0645	0712	0749	0819	0831	0905	0935	1005	1035	1105
Starbeck	d	0649	0715	0752	0822	0836	0908	0938	1008	1038	1108
Knareborough	a	0654	0721	0759	0828	0842	0914	0945	1014	1045	1114
Cattal	d	0703	0729	0807	0836		0923		1022		1122
Hammerton	d	0706	0733	0811	0840		0927		1026		1126
Poppleton	d	0713	0740	0819	0847		0934		1033		1133
York	a	0721	0746	0826	0859		0945		1045		1145

Notes: a Arrive. d Depart.

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Harrogate Line

Saturdays		Towards York									
Leeds	d	1059	1129	1159	1229	1259	1329	1359	1429	1459	1529
Burley Park	d	1103	1133	1203	1233	1303	1333	1403	1433	1503	1533
Headingley	d	1106	1136	1206	1236	1306	1336	1406	1436	1506	1536
Horsforth	d	1111	1141	1211	1241	1311	1341	1411	1441	1511	1541
Weeton	d	1119	1149	1219	1249	1319	1349	1419	1449	1519	1549
Pannal	d	1125	1155	1225	1255	1325	1355	1425	1455	1525	1555
Hornbeam Park	d	1130	1200	1230	1300	1330	1400	1430	1500	1530	1600
Harrogate	a	1133	1203	1233	1303	1333	1403	1433	1503	1533	1603
Harrogate	d	1135	1205	1235	1305	1335	1405	1435	1505	1535	1605
Starbeck	d	1138	1208	1238	1308	1338	1408	1438	1508	1538	1608
Knaresborough	a	1145	1214	1245	1314	1345	1414	1445	1514	1545	1614
Cattal	d		1222		1322		1422		1522		1622
Hammerton	d		1226		1326		1426		1526		1626
Poppleton	d		1233		1333		1433		1533		1633
York	a		1245		1345		1445		1545		1644

		GR									
Leeds	d	1559	1629	1659	1713	1729	1759	1829	1929	1959	2033
Burley Park	d	1603	1633	1703	1717	1733	1803	1833	1933		2037
Headingley	d	1606	1636	1706	1720	1736	1806	1836	1936		2040
Horsforth	d	1611	1641	1711	1725	1741	1811	1841	1941		2045
Weeton	d	1619	1649	1719	1733	1749	1819	1849	1949		2053
Pannal	d	1625	1655	1725	1739	1755	1825	1855	1955		2059
Hornbeam Park	d	1630	1700	1730	1744	1800	1830	1900	2000		2104
Harrogate	a	1633	1703	1733	1747	1803	1833	1903	2004	2029	2107
Harrogate	d	1635	1708	1735	1749	1805	1835	1905	2004		2109
Starbeck	d	1638	1711	1738	1752	1808	1838	1908	2008		2112
Knaresborough	a	1645	1717	1745	1800	1814	1845	1914	2014		2118
Cattal	d		1729			1822		1922	2022		2126
Hammerton	d		1734			1826		1926	2026		2131
Poppleton	d		1741			1833		1933	2033		2138
York	a		1752			1845		1945	2045		2148

Leeds	d	2120	2233	2321							
Burley Park	d	2124	2237	2325							
Headingley	d	2127	2240	2328							
Horsforth	d	2132	2245	2333							
Weeton	d	2140	2253	2341							
Pannal	d	2146	2259	2347							
Hornbeam Park	d	2151	2304	2352							
Harrogate	a	2154	2310	2358							
Harrogate	d	2156									
Starbeck	d	2159									
Knaresborough	a	2206									
Cattal	d										
Hammerton	d										
Poppleton	d										
York	a										

Notes: a Arrive. d Depart.

GR Operated by East Coast. Through train to or from London.

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Harrogate Line

Sundays		Towards York									
											GR
Leeds	d	0954	1054	1254	1454	1554	1654	1754	1854	1954	2037
Burley Park	d	0959	1059	1259	1459	1559	1659	1759	1859	1959	
Headingley	d	1001	1101	1301	1501	1601	1701	1801	1901	2001	
Horsforth	d	1007	1107	1307	1507	1607	1707	1807	1907	2007	
Weeton	d	1014	1114	1314	1514	1614	1714	1814	1914	2014	
Pannal	d	1020	1120	1320	1520	1620	1720	1820	1920	2020	
Hornbeam Park	d	1025	1125	1325	1525	1625	1725	1825	1925	2025	
Harrogate	a	1031	1128	1328	1528	1628	1728	1828	1928	2028	2107
Harrogate	d		1130	1330	1530	1630	1730	1830	1930	2030	
Starbeck	d		1134	1334	1534	1634	1734	1834	1934	2034	
Knaresborough	a		1139	1339	1539	1639	1739	1839	1939	2039	
Cattal	d		1148	1348	1548	1653	1752	1852	1952	2053	
Hammerton	d		1151	1351	1551	1656	1755	1855	1955	2056	
Poppleton	d		1158	1358	1558	1703	1802	1902	2002	2103	
York	a		1207	1408	1606	1710	1810	1912	2011	2115	

Leeds	d	2115	2226	2323							
Burley Park	d	2120	2231	2328							
Headingley	d	2122	2233	2330							
Horsforth	d	2128	2239	2336							
Weeton	d	2136	2246	2343							
Pannal	d	2142	2252	2349							
Hornbeam Park	d	2147	2257	2354							
Harrogate	a	2150	2303	2359							
Harrogate	d	2152									
Starbeck	d	2156									
Knaresborough	a	2202									
Cattal	d										
Hammerton	d										
Poppleton	d										
York	a										

Notes: a Arrive. d Depart.

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Train Operators

All train operators welcome comments on any aspect of your journey. For services on this line please contact:

Northern

Customer Relations

Northern Rail

Freepost (RLSL-ABEC-BGUU)

Leeds LS1 4DY

Customer Relations: **0845 00 00 125**

(Textphone: **0845 604 5608**)

Lost property: **0845 00 00 125**

or email lost.property@northernrail.org

Assistance helpline: **Freephone 08081 56 16 06**

or assistance@northernrail.org

Website: www.northernrail.org

Email: customer.relations@northernrail.org

East Coast

Customer Relations

East Coast

Freepost (RRZG-ZZZX-LKXK)

Newcastle upon Tyne NE1 5DN

Customer Relations: **08457 225 333**

Assisted Travel: **08457 225 225**

or email assisted.travel@eastcoast.co.uk

Ticket Sales: **08457 225 225**

Website: www.eastcoast.co.uk

Email: customers@eastcoast.co.uk

Changes to Train Services

Engineering work sometimes affects weekend services and passengers are advised to check with National Rail Enquiries on **08457 48 49 50** (24 hours) before travelling, or visit the website at www.nationalrail.co.uk. The information shown in this timetable is subject to alteration, especially around public holidays.

The latest information on train running is available by phoning **TrainTracker™** from National Rail Enquiries on **0871 200 4915** or by texting **TrainTracker™**. Text to **84950**.

Tickets

Before you board the train

At staffed stations you must have a valid ticket or pass for your journey. This is a legal requirement which applies when the ticket office is open. When boarding at unstaffed stations, you must buy your ticket on the train unless you already have a valid ticket or pass.

Buying your ticket

You can buy your ticket from station ticket offices, quickfare ticket machines and some travel agents. If your journey starts at a station where no staff are in attendance, you can buy your ticket from the conductor on the train. Please purchase a ticket for the journey you are making as you risk prosecution if you travel without a valid ticket or pass. Through ticketing is available from the National Rail network to the **Keighley & Worth Valley Railway, and to Leeds Bradford International Airport** using bus service 757 from and to **Leeds** station.

Plusbus

You can buy a ticket for both your rail journey and bus travel in one simple go - it's called Plusbus.

Plusbus is a discount price bus pass that you buy with your train ticket. It gives you unlimited bus travel either at the start, the end, or both ends of your train travel on most local bus services where Plusbus is available.

For more information on Plusbus and where it is available, pick up a leaflet from your local staffed rail station or visit www.plusbus.info

Note that Plusbus tickets cannot be used wholly within West **Yorkshire**.

Disabled Travellers

The train operators will do all they can to assist with your journey. See contact details above.

Taxis from Stations

At all main stations there is a taxi rank outside the station from which taxis are normally available. At many other

stations there is a taxi rank or cab office nearby. To find out more information to assist your journey you can download the Traintaxi guide from the Internet at www.traintaxi.co.uk. This gives information for all stations on the national rail network, including names and contact details of cab firms to enable pre-booking.

Smoking Policy

All trains and stations are now designated as "no smoking" areas throughout. Please respect other passengers' rights to enjoy a smoke free environment.

Passenger Representation

If you have a complaint that has not been dealt with to your satisfaction, you can write to the national rail passenger watchdog Passenger Focus at:

Freepost (RRRE-ETTC-LEET), PO Box 4257,
Manchester, M60 3AR.

Tel: **0300 123 2350**. Fax: **0845 850 1392**

Email: info@passengerfocus.org.uk

Website: www.passengerfocus.org.uk

British Transport Police

British Transport Police are responsible for law and order on the railway network. If you notice any acts of vandalism, theft or trespass on the railway or see anything suspicious please contact the 24 hour helpline on **0800 40 50 40** or Crimestoppers on **0800 555 111**.

Network Rail National Helpline

A 24 hour service for taking reports on infrastructure issues: track and embankments, fencing, level crossings, trees, vegetation and litter. Tel: **08457 11 41 41**.

Every care and attention has been taken to ensure the accuracy of the information contained in this publication. Metro accepts no responsibility for any inconvenience caused as a result of alterations or inaccuracies.



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MetroLine (Local travel) **0113 245 7676**

Traveline (National travel) **0871 200 22 33****

National Rail Enquiries **08457 48 49 50**

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