

## Leeds CyclePoint Introductory Leaflet (A5)



# YOUR GUIDE TO Leeds CyclePoint

## Welcome to **CyclePoint**

Based on a proven Dutch concept introduced by Abellio and located at Leeds Station, the **UK's first CyclePoint** offers secure and fully staffed storage for over 300 bicycles. This leaflet describes the services we offer and advice on safe use.

**CyclePoint** offers five services in one unique environment

- Secure Parking
- Repair
- Retail
- Rental
- Information

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### Secure Parking

**CyclePoint gives customers security and peace of mind.**

Bicycles can be left at the station without fear of theft or vandalism. Customers store their cycles inside the CyclePoint building in double deck racks. The bikes can be locked onto the racks and they are monitored by CCTV and by CyclePoint staff on the premises.

**Costs start at £1 for a day's storage** with discounts for monthly and annual tickets. CyclePoint is open between 6am and midnight, and staffed between 7am and 7pm, Monday to Friday and 10am to 6pm at weekends.

**For security reasons**, only registered monthly and annual season ticket holders may use the CyclePoint when it is unstaffed. This ensures that we know who has access to CyclePoint when staff are not present. Access at these times is via a swipe card which season ticket holders receive when they register as CyclePoint users in return for a refundable deposit.

**When unstaffed**, CyclePoint is monitored by CCTV linked to Northern Rail's control room, and the area around the CyclePoint is patrolled by station staff.

Terms and conditions are available.

### Retail

Evans Cycles is the UK's largest quality cycle retailer and offers a wide selection of cycle products at excellent prices. All the major brands are stocked and a full range of products can be bought in store or ordered to the CyclePoint for collection via mail order or web service (also available in store).

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### Rental

A selection of quality cycles is provided by Evans Cycles for rental. The rental bikes are suitable for work or longer leisure journeys and can be hired for one or more days. Folding bicycles are also available. The hire scheme is open to anyone and users only need to leave their personal details and pay a rental deposit. Rented bikes must be returned during staffed hours.

Charges start from **£8** per day, and a valid credit/debit card (with £250 credit for pre-authorisation) and passport/ driving licence are required. Helmets are advised at all times, and can be hired for a small fee.

Terms and conditions are available.

### Repair

Evans Cycles offers a comprehensive package of cycle service, maintenance and repair on site by qualified cycle mechanics.

Servicing costs start from £49.95, although small jobs such as puncture repairs start from £11.50.

(All jobs exclude the cost of parts.)

### Opening hours

Leeds CyclePoint will be staffed during the following times:

**Weekdays from: 07.00 - 19.00**

**Saturday and Sunday from: 10.00 - 18.00**

**Outside these hours**, the facility can be accessed by a security swipe card everyday **from 06.00 - 00.00**

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### Information

Northern Rail and Evans Cycles are committed to promoting cycle use through a quality programme of training and education, which will be offered through the store and advertised on their websites.

This includes supervised rides, cycle maintenance courses, safety training and other initiatives.

They will also endeavour at all times to have informed and qualified staff available to provide you with the necessary information to assist your choices.



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### Tariffs

**Daily ticket - £1**

A single ticket which entitles you to 24 hours' storage.

**Monthly ticket - £15**

Recommended for regular users such as commuters, the monthly option offers a significant saving.

**Annual ticket - £120**

Recommended for annual season ticket holders.

**NOTE:**

*Monthly and annual ticket holders will be issued a secure swipe card for access to the facility outside staffed hours. Please note that for reasons of additional security there will be no access even by swipe card between the hours of 00.00 and 06.00.*

**Carnet - £10**

A book of daily tickets for less frequent users who need the convenience of CyclePoint whenever it suits their needs. 11 tickets for the price of 10 day tickets. Valid for one year only.

**Rental tariffs**

Rental charges start from £8 per day, a valid credit/debit card (with £250 credit for pre-authorisation) and passport/ driving licence are required.

**Repair tariffs**

Servicing costs start from £49.95, although small jobs such as puncture repairs start from £11.50.  
(All jobs exclude the cost of parts.)

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### Correct and safe use guidelines for CyclePoint

Please follow the safety guidelines below when using these facilities. Cycle storage racks are made of solid steel and can be dangerous if used incorrectly:

- Be aware of other users at all times. Never rush, and mind your head and feet. Look out for potential hazards.
- When using the racks that pull out, do so slowly and watch out for potential conflicts with other users in close proximity.
- Load your bike into the pull out racks front wheel first, and at a suitable angle to push the rest of the bike up the ramp, being aware of other racks/cycles and people close by.
- When retrieving your cycle do so slowly and correctly being aware of other users around you at all times.
- Some of the cycle storage racks will be marked with a coloured handle, these racks will be found on the ground floor. These have limited height and can therefore only take smaller sized bicycles. To check if your bicycle will fit in these storage bays there will be a colour coded height band on pillars, if any part of your bicycle exceeds this line it will be unable to be stored in these bays.

Operated by

**EVANS**  
CYCLES

Provided by

 **northern**  
a serco and abellio joint venture

 **abellio**



For more information please visit  
[www.cyclepoint.org](http://www.cyclepoint.org)

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For more information please visit  
[www.cyclepoint.org](http://www.cyclepoint.org)

Leeds CyclePoint Introductory Offers poster



# Pilot Phase offers:

- Day Parking free of charge
- 25% off bike rentals
- 10% off bike repairs

Pilot Phase offers valid between  
18th August and 27th September 2010  
inclusive

Normal prices apply from 28 September 2010

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## Leeds CyclePoint Welcome poster



The poster features a large, faint grey silhouette of a bicycle in the background. The text is arranged in a clear, hierarchical layout with a red and black color scheme.

**cyclepoint**

# Welcome to Leeds CyclePoint

SECURE CYCLE PARKING IN  
**3 easy steps...**

- 1 Get a day ticket from an assistant
- 2 Park and lock your bike in the storage area
- 3 Pay on return

Monthly and annual tickets also available

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## Leeds CyclePoint Pricing poster



**Leeds CyclePoint**

**SECURE PARKING prices...**

Day	£1
Monthly	£15
Annual	£120
Carnet*	£10


\* 11 tickets for the price of 10 day tickets

Bike rental £8 per day  
 Bike repair Ask for a quote  
 Swipe card £10 refundable deposit

Terms and Conditions apply

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# Leeds CyclePoint Opening Hours Glass Visual







## Opening Times

**Staffed hours:**

Monday - Friday	07:00 - 19:00
Saturday	10:00 - 18:00
Sunday	10:00 - 18:00

**Automated access outside staffed hours:**

Monday - Friday	06:00 - 07:00
	19:00 - 00:00
Saturday	06:00 - 10:00
	18:00 - 00:00
Sunday	06:00 - 10:00
	18:00 - 00:00

Operated by	Provided by			For more information please visit
	 <small>a serco and abellio joint venture</small>			<a href="http://www.cyclepoint.org">www.cyclepoint.org</a>

