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'My bus' school transport: How it works

My bus is a yellow bus scheme, providing transport to schools. For full details of my bus services please visit generationm.co.uk, our website for younger passengers.

My bus drivers

My buses are driven by the same driver each day.

Children develop a positive relationship with the driver, promoting good behaviour. The drivers get to know the children's routine and those that have special needs. In addition parents build up trust with the driver.

All drivers undergo an enhanced CRB check.

Registers

Drivers have a list or register of all the children that are travelling on the bus. To get on to the register, parents must fill in an application form.

[Visit www.generationm.co.uk](http://www.generationm.co.uk) to find out how to apply for my bus

The register provides vital information about the child's travel patterns (which days, where from, where to, and if they are being met from the bus). If a child does not show up at their usual pick-up point, the driver informs a Hotline, which contacts the parents to find out where the child is.

The application procedure acts as a 'contract' where parents sign up to their role in the scheme, agreeing to certain terms and conditions. For example, informing the My bus Hotline when appropriate, meeting their child from the bus in the afternoon, ensuring their child is at the bus stop on time and that they understand the My bus Code.

My bus telephone hotline - 0113 348 1122

Parents call the Hotline to relay messages to the driver. If their child is not using the bus on any of the days they are booked (eg. through illness), then parents can call the Hotline to have this information passed on to the driver. The driver then knows exactly who is travelling each day. If a child does not show up at their usual pick-up point the driver informs the hotline, and the parents are contacted.

Driver training

My bus drivers receive additional training to regular bus drivers. The training covers aspects of attitude, safety and yellow bus procedures.

Safety lessons

The My bus team visits schools who join the scheme, to talk to children about safe travel. They practise boarding and alighting, learn how to keep safe during the journey and are asked to obey the 'Yellow Bus Code', which they are taught by the team.

Benefits

- Less school gate congestion, pollution and fewer accidents on local roads.
- Reduced truancy and late arrivals.
- Lower car mileage on the road network.
- Improved safety for cyclists and pedestrians.
- Better preparation for start of pupils' school day.
- Better behaviour when travelling.
- Positive experiences of using public transport.
- Tackling social exclusion.
- Meeting targets for excellence in education.
- Providing integration for children with special educational needs.
- Complement initiatives to encourage walking and cycling to school.
- Enable children to develop independence in a safe environment.
- Improve educational performance and attendance.

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